

What Is It?

System Audit service provides a comprehensive evaluation that details the current operational state of your system. An analysis is performed of how well the system functions overall with respect to Mantissa authored software for sorter control and operation.

System Audit can also be used as a vehicle for clients to have Mantissa investigate and analyze specific attributes of their sorting process. This service is a way for clients to have an experienced consultant check the compatibility of any changes that you would like to make to your system (i.e. *I want to purchase new scanners for my system., My product mix is changing., I want to add a new WMS., etc.*). System Audit can also be used to evaluate the safety features of your system, making sure everything is labeled and working as it was originally intended.

Whether you need to evaluate the current operational state of your system, would like Mantissa to investigate specific areas of your sorting process, or evaluate your system's safety features, System Audit is designed to fulfill your needs.

How Does It Work?

A Mantissa consultant performs an on-site analysis of your system using observation of production, operational, supervisory and management staff interviews, along with an evaluation of the current software and sorter controls. Recommendations may be offered to optimize operational functions, improve existing processes or add additional functionality to an existing system.

Note: For security and safety reasons, our customers are required to provide at least one experienced maintenance staff employee to assist Mantissa during the complete audit process.

What Areas of the System Does It Cover?

The System Audit can encompass any Mantissa-provided components and/or other related third party systems in your facility.

What Are the Benefits?

Mantissa Expertise - As the manufacturer, Mantissa is most capable of evaluating the operation and performance of its systems and assessing its overall functions. We come in as an objective professional with the experience and fresh approach to evaluate the state of your system and, if appropriate, recommend improvements.



Program Customization - Mantissa varies the program to suit the unique needs of our various customers.

Detailed Report of System Audit – This document is reviewed and forwarded to our customers as a complete record of the audit. This report summarizes Mantissa’s findings and recommendations, providing the customer with valuable feedback for establishing a more effective or improved sorting processes.

What Does It Cost?

Pricing – Call our Mantissa Customer Service Department at 704-525-1749 or email CustomerService@MantissaCorporation.com for current rates.

Invoicing - Work is billed in whole day increments. Travel time is billed on an hourly basis with a minimum of four (4) hours per one-way trip. The invoice for trip related expenses and services performed is sent after each trip is completed.

Expenses - Travel related expenses (hotels, airfare, rental car, and per diem) are invoiced at cost plus 10%.

Scheduling – At the time of receipt of the purchase order, Mantissa sets up tentative timeframes that are convenient for all parties. As the proposed time approaches, the actual trip dates are confirmed. Mantissa generally locks in the trip schedules early enough to take advantage of advance travel discounts. Schedule may be affected by availability of personnel who are most knowledgeable of a client’s specific application.

Cancellation – If circumstances arise that make it necessary for the client to postpone or cancel a trip scheduled for within (14) days, the client will be responsible for all costs resulting from altered or cancelled travel arrangements.

How Do I Sign Up?

Call Us! – We’ll be happy to discuss with you further details of the System Audit service. Call our Mantissa Customer Service Department at 704-525-1749 or email CustomerService@MantissaCorporation.com for more information.

